

## General Information & Conditions

### Escorted Coach Tours 2022

**Robinson**  
scandinavia

#### Guaranteed departures

All Escorted Coach Tours featured on our website have guaranteed departures. This means that all our Escorted Coach Tours will be performed regardless of the number of participants. All these tours in this category are operated exclusively by Robinson Scandinavia, and therefore not dependent upon the support or cooperation of other tour operators.

In case of less than 15 participants on a tour, we reserve the right to replace transport by private coach with suitable alternative transport, such as transport by train between the capitals.

#### Additional services

Robinson Scandinavia will be pleased to supply on request, prices of additional services, for example extra hotel nights at the start or end of a tour, transfers, ferries, etc.

#### Hotels

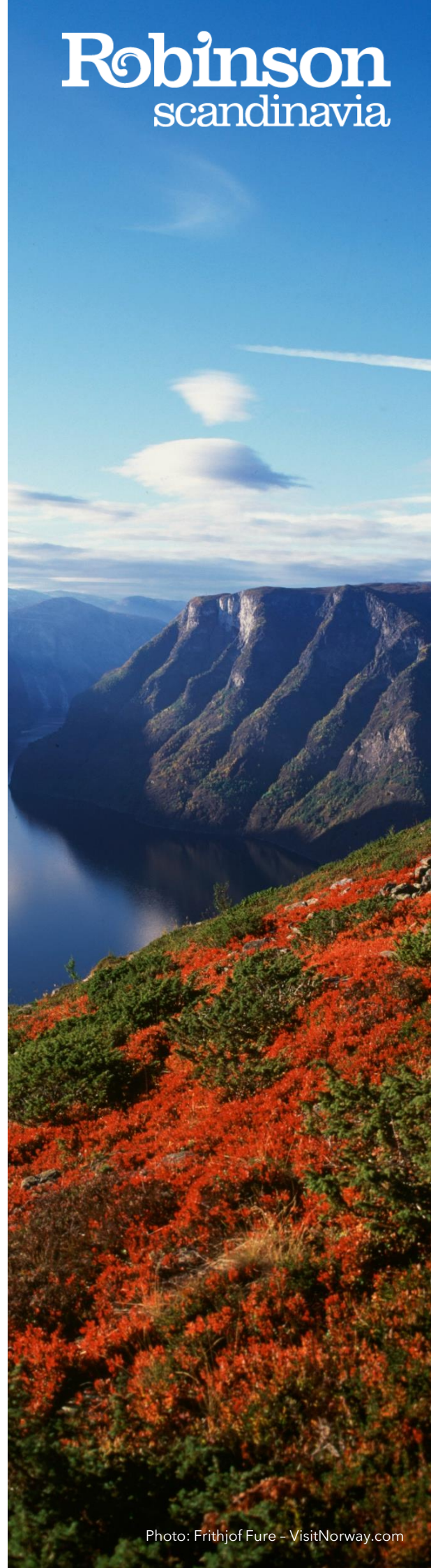
All hotels in our Escorted Tours - Guaranteed Departures are rated as first class (i.e. 4 or 5 stars by Scandinavian standards) and have in addition been selected because of their excellent locations. All city hotels are centrally located, whilst fjord hotels are situated in areas of outstanding natural beauty and close proximity to their respective fjords.

#### Hotel rooms

Hotel rooms in Scandinavia are normally furnished with twin beds, which can be moved together to form a double bed or placed separately. Please note that single rooms are generally smaller than doubles and are often equipped with a shower instead of a bath. Purpose-built triple or family rooms are likewise unusual in Scandinavian hotels. Whilst it is possible for 3 persons to share a room, this will normally be a double room with an extra bed, with correspondingly less space to move about in.

#### Meals

Buffet breakfast is included during every day of the tour. Dinners (3-course or buffet) are included most days, but please note that in Stockholm and Copenhagen we have found that the majority of clients prefer to eat dinner at a restaurant of their own choice on their second evening in the city. On days which are mostly spent travelling by coach inside Scandinavia, or where few lunch alternatives are available, lunch is also included.





Days on which lunch is included, are carefully indicated under the list of services for each tour. Please note that hotel kitchens in Scandinavia normally close around 22.00 hrs, and that in the case of late arrivals it may not be possible to serve dinner after this time. We regret that no refund can be made to clients who arrive too late for dinner. Similarly, no refund can be made for clients who are unable to take breakfast at the hotel because of early flight departures. Beverages are not included in the tour price, except where specifically stated in the itinerary.

Vegetarian or special diet meals can normally be arranged; however, these must be requested at the time of booking.

Extra nights: Clients who have reserved extra nights before the start or after the end of a tour have Scandinavian buffet breakfast included each day.

### **Service charges, tips and taxes**

All service charges and taxes at restaurants and hotels are included in the tour price, therefore tipping is not necessary. Gratuities to your tour manager and driver are, according to custom, entirely at your own discretion.

### **Luggage**

Passengers may bring 1 piece of luggage per person on the coach. Hand luggage must be stowed on the overhead shelf. For reasons of security and as a precaution against theft, we strongly advise the use of hardback suitcases which can be locked. On domestic flights inside Scandinavia, passengers are normally allowed a maximum of 20 kilos of luggage per person, but please check details in flight company's terms or ticket specification, as this may vary.

### **Luggage handling**

The carrying of 1 piece of luggage per person between the coach and the hotel room during the tour is always included in the tour price while travelling with the group, except on the first or last day of a tour where our itinerary states "transfer on your own from the airport to the hotel or v.v." Because of security regulations, passengers are normally required to collect and deliver their own luggage at airports. Most hotels do unfortunately not offer luggage handling to groups of less than 15 participants. At any hotel where such service is not supplied, the corresponding cost will of course be refunded to the participants / deducted from our tour price.

### **City sightseeing tours**

These are guided by a local authorised guide. Museums and other places, to which entrance is included, are specified in the list of services for each tour. The mention of a famous sight, such as a royal palace, does not imply that entrance to this place is included in the program. In case of less than 15 participants on a tour, we reserve the right to use local suppliers of regular departures (sit-in-coach) for city sightseeing tours by coach with local guide in the capitals.

### **Airport transfers**

Transfers by car, taxi or bus between the local airport mentioned in the tour itinerary and the hotel on both arrival and departure are not included in the price of our escorted coach tours.

Taxis are easily found at all arrival airports mentioned in our itineraries, as well as alternative public transport such as airport shuttle by bus or train.

Robinson Scandinavia will be pleased to arrange a special transfer for guests wishing this, however such transfers will be subject to a supplement, available on request.

Please note that certain airlines often offer cheaper flights to alternative airports from the main city airport, even though these airlines may advertise the destination as Oslo, Stockholm, etc. Such airports can be situated more than 2 hours drive from the hotel.

### **Tour escorts**

All coach tours are accompanied by an experienced English-speaking tour escort. The tour escort will normally meet participants in the lobby at the hotel at 19.50 hrs in the evening on the first day of the tour and stay with the participants until after breakfast the last day of the tour. Robinson Scandinavia does not operate bilingual or multilingual tours.



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