

General Information & Conditions

Escorted Tours 2024

Robinson
scandinavia

Guaranteed departures

All "Escorted Tours" featured on our website have guaranteed departures. This means that all our Escorted Tours will be performed regardless of the number of participants. All these tours in this category are operated exclusively by Robinson Scandinavia, and therefore not dependent upon the support or cooperation of other tour operators. In case of less than 15 participants on a tour, we reserve the right to use suitable alternative transport, such as transport by mini-bus, limousine or train instead of private coach.

Additional services

Robinson Scandinavia will be pleased to supply on request, prices of additional services, for example extra hotel nights at the start or end of a tour, city sightseeing, transfers, ferries, etc.

Hotels

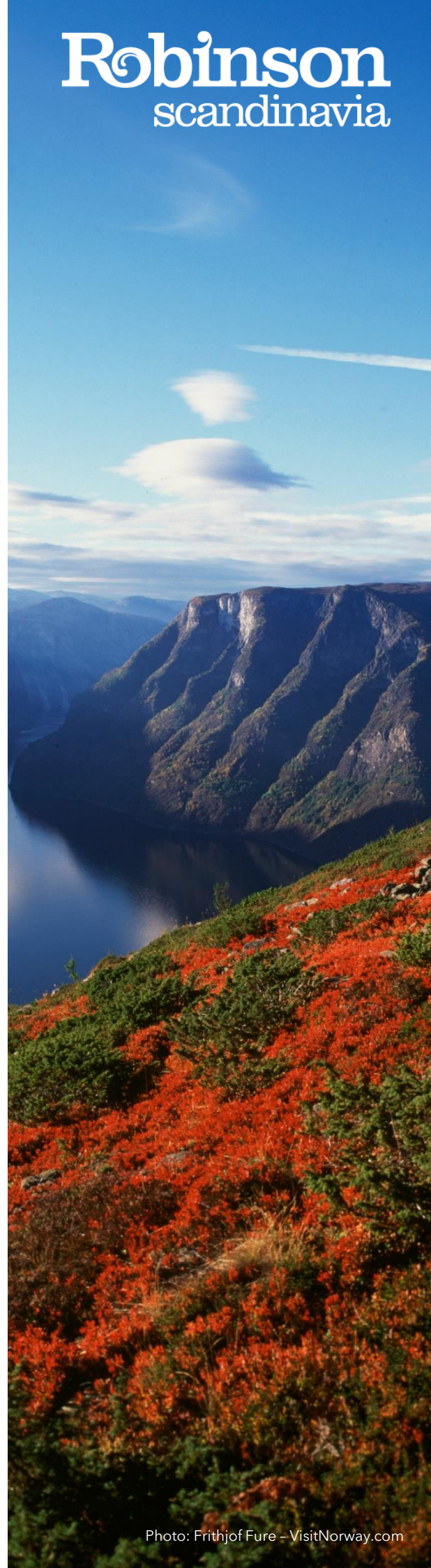
All hotels in our Escorted Tours - Guaranteed Departures - are rated as first class (i.e. 4 or 5 stars by Scandinavian standards) and have in addition been selected because of their excellent locations. All city hotels are centrally located, whilst fjord hotels are situated in areas of outstanding natural beauty and close proximity to their respective fjords.

Hotel rooms

Hotel rooms in Scandinavia are normally furnished with twin beds, which can be moved together to form a double bed or placed separately. Please note that single rooms are generally smaller than doubles and are often equipped with a shower instead of a bath. Purpose-built triple or family rooms are likewise unusual in Scandinavian hotels. Whilst it is possible for 3 persons to share a room, this will normally be a double room with an extra bed, with correspondingly less space to move about in.

Meals

Buffet breakfast is included during every day of the tour. Dinners (3-course or buffet) are included in most days on our Fjords tours and overnight cruises, but please note that in the capitals (Copenhagen, Helsinki, Oslo, Stockholm) we have found that the majority of clients prefer to eat dinner at a restaurant of their own choice and dinner is therefore excluded there. Your tour escort will gladly assist you with table reservations.





On days where few lunch alternatives are available, lunch is also included.

Days on which lunch is included, are carefully indicated under the list of services for each tour. Please note that hotel kitchens in Scandinavia normally close around 22.00 hrs, and that in the case of late arrivals it may not be possible to serve dinner after this time. We regret that no refund can be made to clients who arrive too late for dinner. Similarly, no refund can be made for clients who are unable to take breakfast at the hotel because of early flight departures. Beverages are not included in the tour price, except where specifically stated in the itinerary.

Vegetarian or special diet meals can normally be arranged; however, these must be requested at the time of booking.

Extra nights: Clients who have reserved extra nights before the start or after the end of a tour have Scandinavian buffet breakfast included each day.

Service charges, tips and taxes

All service charges and taxes at restaurants and hotels are included in the tour price, therefore tipping is not necessary. Gratuities to your tour manager and driver are, according to custom, entirely at your own discretion.

Luggage

Passengers may bring 1 piece of luggage per person on the coach. Hand luggage must be stowed on the overhead shelf. For reasons of security and as a precaution against theft, we strongly advise the use of hardback suitcases which can be locked. On domestic flights inside Scandinavia, passengers are normally allowed a maximum of 20 kilos of luggage per person, but please check details in flight company's terms or ticket specification, as this may vary.

Luggage handling

Luggage handling is normally not included, except when specified in our itinerary and under "price includes". We recommend bringing an overnight bag for the overnight cruises, to avoid having to carry suitcases to and from the cabin. Luggage handling between coach and luggage container on board is included on the Tallink Silja Line (Helsinki - Stockholm), and on the DFDS Seaways (Copenhagen - Oslo) luggage can easily be stored in luggage container before boarding (your private coach will stop right by the container). There is no access to luggage containers during sailing.

Because of security regulations, passengers are normally required to collect and deliver their own luggage at airports. On our Capitals tours, where transport by train between Stockholm and Copenhagen is included, passengers can only bring luggage on board which they are able to carry themselves, so we would advise to travel light. Luggage handling at train stations is unfortunately not available.

City sightseeing tours

These are guided by a local authorized guide. Museums and other places, to which entrance is included, are specified in the list of services for each tour. The mention of a famous sight, such as a royal palace, does not imply that entrance to this place is included in the program. In case of less than 15 participants on a tour, we reserve the right to use local suppliers of regular departures (sit-in-coach) for city sightseeing tours by coach with local guide in the capitals.

Airport transfers

Transfers by car, taxi or bus between the local airport mentioned in the tour itinerary and the hotel on both arrival and departure are not included in the price of our Escorted Tours.

Taxis are easily found at all arrival airports mentioned in our itineraries, as well as alternative public transport such as airport shuttle by bus or train.

Robinson Scandinavia will be pleased to arrange a special transfer for guests wishing this, however such transfers will be subject to a supplement, available on request.

Please note that certain airlines often offer cheaper flights to alternative airports from the main city airport, even though these airlines may advertise the destination as Oslo, Stockholm, etc. Such airports can be situated more than 2 hours drive from the hotel.

Tour escorts

All our Escorted Tours are accompanied by an experienced English-speaking tour escort, living in Norway or Scandinavia and thus very familiar with local culture, traditions, geography and history. The tour escort will normally meet participants in the lobby at the hotel at 18.00 hrs in the evening on the first day of the tour and stay with the participants until after breakfast the last day of the tour. Robinson Scandinavia does not operate bilingual or multilingual tours.



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